

CERTIFICATE OF COMPLETION  
LC-MS/MS Troubleshooting for the Clinical Laboratory  
Certificate Program

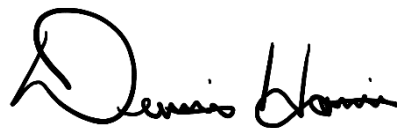
Association for Diagnostics & Laboratory Medicine – ADLM (formerly AACC) certifies that:

**Nena Tan**

has successfully completed this online education program that covers  
instrument system suitability testing and preventive maintenance, sample preparation, troubleshooting LC-MS/MS, and GC-MS, data review,  
troubleshooting calibration and methods to deal with changes.

Date of Completion: November 28, 2024

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Dennis Harris, PhD  
Senior Director, Professional Education  
ADLM

Developed in cooperation with the ADLM Education Core Committee.