

## CERTIFICATE OF COMPLETION Laboratory Operational Management Certificate Program

Association for Diagnostics & Laboratory Medicine – ADLM (formerly AACC) certifies that:

## Meredith Dill

has successfully completed this online education program that covers an overview of rapid change management, as well as quality systems management, process improvement systems, utilization management, financial management and metrics, and equipment acquisition and contracting.

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Dennis Harris, PhD Senior Director, Professional Education ADI M

Developed in cooperation with the ADLM Education Core Committee.