

## CERTIFICATE OF COMPLETION

# Laboratory Operational Management Certificate Program

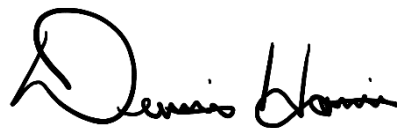
Association for Diagnostics & Laboratory Medicine – ADLM (formerly AACC) certifies that:

**Divya Manjari Karnan**

has successfully completed this online education program that covers an overview of rapid change management, as well as quality systems management, process improvement systems, utilization management, financial management and metrics, and equipment acquisition and contracting.

Date of Completion: November 28, 2024

Date of Issue: November 28, 2024



Dennis Harris, PhD  
Senior Director, Professional Education  
ADLM

Developed in cooperation with the ADLM Education Core Committee.